

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: Scott Swix et al.  
Title: Remote Diagnostic Tool for a Media Delivery Network  
App. No.: 09/892,727 Filed: 06/27/2001  
Examiner: PARRA, Omar S. Group Art Unit: 2623  
Atty. Dkt. No.: 7780-001040 Confirmation No.: 4789

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**M/S AF**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**REPLY TO FINAL OFFICE ACTION**

Dear Commissioner:

In reply to the Final Office Action mailed March 17, 2009, Applicants respectfully request that the Examiner enter the following amendment to place the application in better condition for allowance or appeal.

Claim amendments begin on page 2.

Remarks begin on page 10.